| PROBLEM | CAUSE | SOLUTION |
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| Vacuum cleaner does not work (for 230V model). | Switch is not pressed. | Press the switch. |
| | Device is not plugged in. | Insert the plug into the socket. |
| | Lack of electricity. | Check power line. |
| Vacuum cleaner does not work (for 24V model). | Discharged battery. | Recharge the battery. |
| | The battery is not inserted correctty. | Check of battery is inserted correctly. |
| | Battery exhausted. | Replace the battery. |
| | Charger not working. | The charger must be checked by a specialist. |
| The intake is not satisfactory (for 230V model and 24V | Paper bag is full. | Replace dust collection bag. |
| model). | Filter elements are blocked. | Clean the filter elements. |
| | Accessories or hoses blocked. | Check and clean the hose and nozzle. |
| The intake is not satisfactory (for 24V model). | Discharged battery. | Recharge the battery. |
| The device turns off during operation (for 24V model). | Discharged battery. | Recharge the battery. |